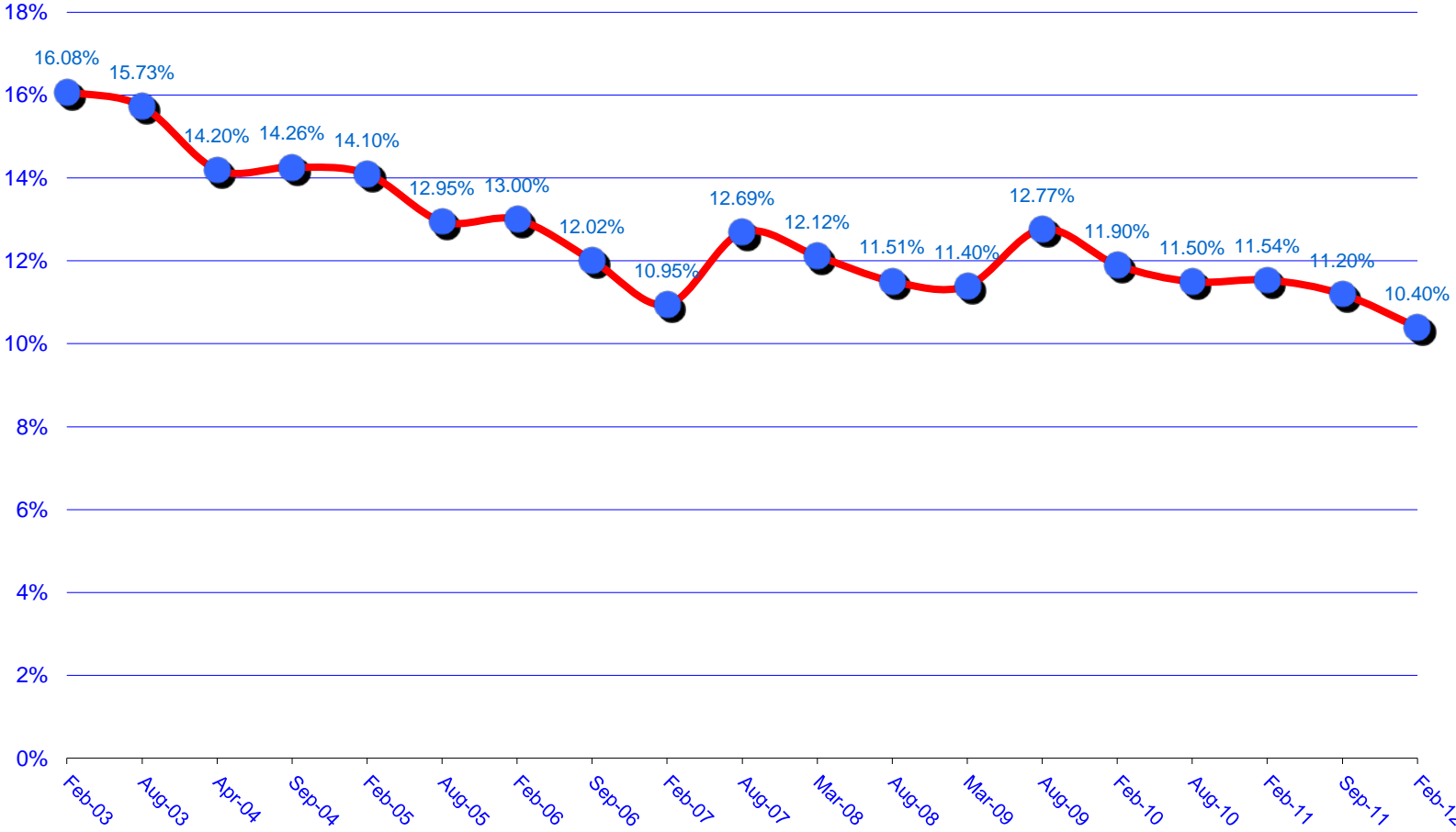


Memphis Trend Survey

Tracking: Feb 2003 through March 2012



Source: Semi-annual surveys of the 5 major Memphis providers. Reported trend is an estimate provided by the insurance company representatives and not the result of a scientific survey.