A

AAHP - American Association of Health Plans
AAPCC - Adjusted Average Per Capita Cost
AAPPO - American Association of Preferred Provider Organizations
ACR - Adjusted Community Rating
ACSW - Academy of Certified Social Workers
ADA - Americans with Disabilities Act
ADM - Alcohol, Drug or Mental Disorder
ADS - Alternative Delivery System
AHA - American Hospital Association
AHC - Alternative Health Care
AHP - Accountable Health Plan
ALOS - Average Length Of Stay
AMA - American Medical Association
AMCRA - American Managed Care and Review Association, see AAHP
APT - Admissions Per Thousand
ASO - Administrative Services Only
ASR - Age/Sex Rate
AUR - Ambulatory Utilization Review
AWP - Average Wholesale Price

B

BB - Balance billing. If your provider isn't a network member & his charges exceed the network allowance you are billed for the difference.
CAC - Certified Alcoholism Counselor
Cap - Capitation
CHAMPUS - Civilian Health and Medical Program of the Uniformed Services
CMP - Competitive Medical Plan
CMS - Centers for Medicare and Medicaid Services
COA - Certificate Of Authority
COB - Coordination Of Benefits
COBRA - Consolidated Omnibus Budget Reconciliation Act
COC - Certificate Of Coverage
CON - Certificate Of Need
CPHA - Commission on Professional and Hospital Activities
CPT - Physician's Current Procedural Terminology
CQI - Continuous Quality Improvement
CR - Carrier Replacement
CRC - Community Rating By Class

DAW - Dispense As Written
DC - Defined Contribution Plan
DCA - Deferred Compensation Administrator
DCI - Duplicate Coverage Inquiry
DME - Durable Medical Equipment
DO - Doctor Of Osteopathy
DOB - Date Of Birth
DOH - Department Of Health
DOS - Date Of Service
DPR - Drug Price Review
DPT - Days Per Thousand
DRG - Diagnosis Related Group
DSMIII-R - Diagnostic And Statistical Manual, 3rd Edition, Revised
DUE - Drug Use Evaluation
DUR - Drug Utilization Review
DX - Diagnosis Code

E

EAP - Employee Assistance Program
EDI - Electronic Data Interchange
EOB - Explanation Of Benefits
EOI - Evidence Of Insurability
EOM - End Of Month
EOMB - Explanation Of Medicare Benefits
EOY - End Of Year
EPO - Exclusive Provider Organization
ERISA - Employee Retirement Income Security Act of 1974
**F**

**FFS** - Fee For Service Equivalency

**FFS** - Fee For Service Reimbursement

**FSA** - Flexible Spending Account

**G**

**GHAA** - Group Health Association of America, see AAHP

**H**

**HCFA** - Health Care Financing Administration

**HCFA 1500** - a universal billing form developed by HCFA

**HCPCS** - HCFA Common Procedural Coding System

**HCPP** - Health Care Prepayment Plan

**HEDIS** - Health Plan Employer Data and Information Set

**HHA** - Home Health Agency

**HHS** - Department of Health and Human Services

**HIAA** - Health Insurance Association of America

**HIPAA** - Health Insurance Portability and Accountability Act of 1996

**HIPC** - Health Insurance Purchasing Cooperative

**HMO** - Health Maintenance Organization

**HRA** - Health Reimbursement Account

**HSA** - Health Savings Account
**HSA** - Health Service Agreement

**HSP** - Health Service Plan

**I**

**IBNR** - Incurred But Not Reported

**ICD** - see ICD-9-CM


**ICF** - Intermediate Care Facility

**IMO** - Integrated Multiple Option

**IPA** - Individual Practice Association

**IME** - Independent Medical Evaluation

**ISN** - Integrated Service Network

**J**

**JCAHO** - Joint Commission on Accreditation of Health Care Organizations

**L**

**LCP** - Licensed Clinical Psychologist

**LCSW** - Licensed Clinical Social Worker

**LOS** - Length Of Stay

**LPC** - Licensed Professional Counselor
M
MAC - Maximum Allowable Cost
MCR - Modified Community Rating
MD - Medical Doctor
MDC - Major Diagnostic Category
Medigap - Medicare Supplement Insurance
Medsupp - Medicare Supplement Insurance
MH/CD - Mental Health/Chemical Dependency
MH/SA - Mental Health/Substance Abuse
MRI - Magnetic Resonance Imaging
MSA - Medical Savings Account
MSHJ - Medical Staff Hospital Joint Venture
MSO - Management Service Organization
MSS - Medical Social Services
MSW - Master's in Social Work

N
NAEHCA - National Association of Employers on Health Care Action
NAHMOR - National Association of HMO Regulators
NAIC - National Association of Insurance Commissioners
NCPDP - National Council of Prescription Drug Programs
NCQA - National Committee on Quality Assurance
NDC - National Drug Code

Non-par - Non-participating Provider

NPA - National Prescription Audit

NPA - Non-par Approved

NPN - Non-par Not Approved

O

OA - Open Access

OOA - Out-Of-Area

OOPs - Out-Of-Pocket costs/expenses

OSHA - Occupational Safety and Health Administration

OTC - Over-The-Counter

P

P&T - Pharmacy and Therapeutics

PAC - Pre-Admission Certification

Par - Participating Provider

PCN - Primary Care Network

PCP - Primary Care Physician

PCPM - Per Contract Per Month

PCR - Physician Contingency Reserve
PEC - Pre-Existing Condition

PharmD - Doctor of Pharmacy

PHO - Physician-Hospital Organization

PMG - Primary Medical Group

PMPM - Per Member Per Month

PMPY - Per Member Per Year

POP - Premium Only Plan

POS - Point Of Service (or Point Of Sale)

PPO - Preferred Provider Organization

PPRC - Physician Payment Review Commission

PRO - Professional (or Peer) Review Organization

ProPAC - Prospective Payment Assessment Commission

PsyD, LCP - Doctor of Psychology, Licensed Clinical Psychologist

Q

QA - Quality Assurance

QM - Quality Management

QMB - Qualified Medicare Beneficiary

R

R&C - Reasonable and Customary
RBRVS - Resource Based Relative Value Scale
Retro - Retrospective Rate Derivation
RFP - Request For Proposal
RMC - Rating Method Code

S
SCR - Standard Class Rate
SIC - Standard Industry Code
SMI - Supplementary Medical Insurance Program
SNF - Skilled Nursing Facility
SPD - Summary Plan Description
SPIN - Standard Prescriber Identification Number
SVC - Service

T
TAT - Turnaround Time
TEFRA - Tax Equity and Fiscal Responsibility Act
TPA - Third Party Administrator

U
U&C - Usual and Customary
UCR - Usual, Customary and Reasonable
UM - Utilization Management
UPIN - Universal Physician Identification Number
UR - Utilization Review
URAC - Utilization Review Accreditation Commission
UR/QA - Utilization Review/Quality Assurance

V
VE - Voluntary Effort

W
WEDI - Workgroup for Electronic Data Interchange
YTD - Year-To-Date